

WTTS Frequently Asked Questions (FAQs) – Requesting Office

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Receiving a Login Error?

If you've entered your User ID and password twice and still get a "login" error; check your User ID and password in FPPS. It may be time to change your FPPS password. Click the Verify/Change Password on the WTTS login page. You will be directed to the FPPS Change Password Utility screen. If you continue to have problems, contact your local SPOC.

How do I reset/change my password in WTTS?

Your password for WTTS is the same as your password for FPPS. Therefore, when you change your password in FPPS, it automatically changes your password in WTTS.

How do I unlock my password?

To have your password reset, please contact your FPPS Security Point of Contact (SPOC).

What is the WTTS ID?

This is a system-generated number that identifies the record. This field is also used to link information with other systems such as FPPS and automated vacancy announcement systems (AVAS).

How do I perform a Search?

Select "Search Gains" from either the Reports section on the WTTS Dashboard or the Reports dropdown on the WTTS Menu Bar.